

APPENDIX I

HRA INDICATIVE BASE BUDGET 2016/17 BY DIVISION

HOUSING REVENUE ACCOUNT	2015/16	Inflation	Commits	Financing	Rents & Inc. Generation	Efficiency & Oth. Savings	Redist.	2016/17
	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Customer Experience	(112)	87	105	–	(1,161)	(215)	–	(1,296)
Central Functions	(84,019)	534	740	1,012	37	(3,772)	4,487	(80,981)
Communities	9,358	110	–	–	–	(213)	–	9,255
Resident Services	28,131	549	725	–	–	(1,441)	–	27,964
Asset Management	52,045	1,162	2,160	–	–	(4,817)	–	50,550
Modernisation	(5,403)	11	–	–	(100)	–	–	(5,492)
TOTAL	0	2,453	3,730	1,012	(1,224)	(10,458)	4,487	0

HOUSING AND MODERNISATION GENERAL FUND SERVICES	2015/16
	£'000
Customer Experience	27,865
Central Functions	2,372
Communities	6,908
Resident Services	1,267
Asset Management	446
Modernisation	23,495
TOTAL	62,353

The 2015/16 revised base budget for General Fund services is included in this appendix for ease of reference to new divisional service areas.

CUSTOMER EXPERIENCE (HRA)	2015/16	Inflation	Commits	Financing	Rents & Inc. Generation	Efficiency & Oth. Savings	Redist.	2016/17
	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000
My Southwark Homeowners	483	20	–	–	–	–	–	503
My Southwark Service Points	284	6	105	–	–	(30)	–	365
Housing Solutions and Temp. Acc.	(879)	61	–	–	(1,161)	(185)	–	(2,164)
TOTAL	(112)	87	105	–	(1,161)	(215)	–	(1,296)

CUSTOMER EXPERIENCE (GF)	2015/16
	£'000
Head of Service and Apprentices	284
Customer Services	3,836
Service and System Development	2,369
Customer Resolution	1,776
Concessionary Travel	13,188
My Southwark Service Points	1,540
Registrars and Citizenship	(77)
Coroners and Mortuary	297
Housing Solutions and Temp. Acc.	4,343
SMART	309
TOTAL	27,865

CENTRAL FUNCTIONS (HRA)	2015/16	Inflation	Commits	Financing	Rents & Inc. Generation	Efficiency & Oth. Savings	Redist.	2016/17
	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Heating Account	11,198	–	–	–	–	–	–	11,198
Thames Water	10,970	331	–	–	(234)	–	–	11,067
Dwelling Rent Income	(208,141)	–	–	–	1,365	–	–	(206,776)
TMO Rent Income	(15,034)	–	–	–	108	–	–	(14,926)
Project Costs	7,400	–	–	–	–	–	–	7,400
General Holding Account	2,892	37	–	–	–	(472)	–	2,457
Financing	85,307	–	–	1,012	–	–	–	86,319
Reserves and Provisions	8,739	–	–	–	–	(1,000)	–	7,739
Contribution to Investment Programme	20,352	–	–	–	–	–	4,487	24,839
Corporate Support Costs/SLAs	18,559	–	–	–	–	(2,300)	–	16,259
Garages and Home Ownership Income	(26,261)	166	740	–	(1,202)	–	–	(26,557)
TOTAL	(84,019)	534	740	1,012	37	(3,772)	4,487	(80,981)

CENTRAL FUNCTIONS (GF)	2015/16
	£'000
Home Loans (to HRA)	9
Corporate Support Costs/SLAs	2,480
Travellers Site Income	(117)
TOTAL	2,372

COMMUNITIES (HRA)	2015/16	Inflation	Commits	Financing	Rents & Inc. Generation	Efficiency & Oth. Savings	Redist.	2016/17
	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Tenant Management Organisations	7,267	79	–	–	–	(58)	–	7,288
Resident Involvement	2,091	31	–	–	–	(155)	–	1,967
TOTAL	9,358	110	–	–	–	(213)	–	9,255

COMMUNITIES (GF)	2015/16
	£'000
Head of Service, Prevent and CSE	219
Neighbourhoods	1,016
Voluntary Sector Commissioning	3,364
Civic Engagement	111
Community Participation	356
No Recourse to Public Funds	1,842
TOTAL	6,908

RESIDENT SERVICES (HRA)	2015/16	Inflation	Commits	Financing	Rents & Inc. Generation	Efficiency & Oth. Savings	Redist.	2016/17
	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Supported and Sheltered Housing	(2,487)	63	–	–	–	–	–	(2,424)
Environmental Services	15,851	305	–	–	–	–	–	16,156
Business Improvement	651	13	160	–	–	–	–	824
Estate Management	9,681	131	–	–	–	(1,331)	–	8,481
Operational Team	2,852	19	15	–	–	(110)	–	2,776
Customer Services	1,583	18	550	–	–	–	–	2,151
TOTAL	28,131	549	725	–	–	(1,441)	–	27,964

RESIDENT SERVICES (GF)	2015/16
	£'000
Supported and Sheltered Housing	443
Housing Strategy and Partnerships	587
Travellers Sites	237
TOTAL	1,267

ASSET MANAGEMENT (HRA)	2015/16	Inflation	Commits	Financing	Rents & Inc. Generation	Efficiency & Oth. Savings	Redist.	2016/17
	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Investment and Asset Management	2,430	70	–	–	–	(80)	–	2,420
Engineering Services	19,942	408	851	–	–	(1,851)	–	19,350
Reactive and Planned Maintenance	29,357	676	1,309	–	–	(2,886)	–	28,456
Regeneration and Delivery	316	8	–	–	–	–	–	324
TOTAL	52,045	1,162	2,160	–	–	(4,817)	–	50,550

ASSET MANAGEMENT (GF)	2015/16
	£'000
Housing Renewal	93
Stairlift Maintenance (to HRA)	76
Regeneration and Investment	58
Handypersons Service	88
Aids and Adaptations	131
TOTAL	446

MODERNISATION (HRA)	2015/16	Inflation	Commits	Financing	Rents & Inc. Generation	Efficiency & Oth. Savings	Redist.	2016/17
	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Commercial Properties	(5,403)	11	–	–	(100)	–	–	(5,492)
TOTAL	(5,403)	11	–	–	(100)	–	–	(5,492)

MODERNISATION (GF)	2015/16
	£'000
Information and Data Services	10,019
Corporate Facilities Management	10,363
Human Resources	1,245
Organisational Development	1,448
Modernise	420
TOTAL	23,495